return or exchange protocol UAX!

name: .... street: .... phone: ....

surname: .... city, zip code: .... email: ....

Goods:

name: .... name: .... name: ....

order number: .... order number: .... order number: ....

choose a variant and describe the reason for exchange or return

☐ the size does not fit me ☐ does not match the size chart ☐ product error ☐ describe others below

☐ another reason? description ....
....
....
....

what is your request for the method of settlement?

☐ exchange for the same item ☐ exchange for other goods, specify which: .... ☐ repair

☐ refund to account number : .... / ....

☐ describe another solution : ....
....
....
....

day : ....in .... signature ....

DEAR CUSTOMER
SOME MISTAKE?
WE ARE SORRY

In case of withdrawal from the purchase contract and a request for an exchange of goods or a refund, send the product back to us unused, undamaged, in the original packaging including paper tags.Claimed goods must be clean, washed and odorless.

With clear damage markings on product with an adhesive paper label.

+ This Forem with description of the defect.

+ attach a copy of the invoice.

the goods will be sent to the address:
UAX s.r.o.
Bernartice nad odrou 131
741 01

HOW TO RETURN?
EXCHANGE
CLAIM

What's next?

It will come to you by email confirmation of receipt of exchangeor complaints

We sew the product again when exchanging itl'll print, pack and ship return it to your address.

In the case of returning goods within 14 days of receiving the goods from the carrierwe will return the money back to your account.Newly incurred transport charges for the first timeWe pay for the exchange.In case of a justified complaint, the shipping costs are at Our expense.In the case of other exchanges, the shipping fee is governed by the terms and conditions.